

Cockermouth Town Council Accessibility Statement

Cockermouth Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This accessibility statement applies to www.cockermouth.org.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, due to the exemptions listed below.

Non-accessible Content

Most of this website is compliant with current accessibility standards. However, some content may not fully meet these standards. In particular, some older documents that were scanned or created before our current accessibility processes were in place may not be fully readable by assistive technologies such as screen readers. In addition, not all images across the website may currently have appropriate alternative text descriptions. We are working to improve the accessibility of our content and will update or replace these materials where possible.

Preparation of this Accessibility Statement

This website was last tested on 13th March 2026. The test was carried out by Cockermouth Town Council. This statement was prepared on 16th March 2026.

Feedback and Contact Information

If you find any accessibility problems not listed on this page, or if you need information in a different format like accessible PDF, large print, or easy read, please contact us:

- Jane Ollerenshaw, The Town Clerk, Cockermouth Town Council, The Town Hall, Market Street, Cockermouth, CA13 9NP.
- 01900 821869
- clerk@cockermouth.org

We will consider your request and get back to you within 30 days.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).